#### 主題研討IV Plenary SessionIV

台北美國學校運用多元資料來源以回饋與改進教學品質

**Examples of Feedback from Multiple Data Source to Improve Quality of Instruction in TAS** 

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## Multiple Source Feedback 運用多元資料來源 以回饋與改進教學品質



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#### Why use multiple sources for feedback? 爲何要運用多元資料來源以回饋與改進教學品質

- Responds to the need for teachers to have a more robust source of performance data
   讓教師有更完整的考績資料
- When students provide feedback to their teachers about classroom climate and learning, there results a positive impact on student learning 當學生回饋教師有關教室氣氛與學習上的意見,能對學生在學習上有正面的影響
- Feedback from parents who are answering appropriate survey questions about their child's teacher, more times than not, provide supportive and positive feedback to the teacher 回答教師評鑑問卷的家長多半能提供正面的回應給授課教師

### Example of Early Elementary Student Feedback 小學低年級學生問卷的問題範例

- 1. I like being in this class 我喜歡來上學
- 2. I like to learn new things in this class 我喜歡在學校學習 新的事務
- 3. I feel like I do well in this class 我覺得自己在課堂上表現 很好
- 4. I understand what my teacher wants me to do 我知道老 師要我做什麼
- 5. My teacher gives me the help when I need it 我的老師在 我需要時給我幫助
- 6. My teacher makes learning interesting 我的老師讓學習成爲一件有趣的事情
- 7. My teacher helps me do my best 我的老師讓我發揮潛能
- 8. My teacher cares about me 我的老師關心我

#### Example of Upper Elementary Student Feedback 小學高年級學生問卷的問題範例

- 1. My teacher knows a lot about what we learn in class 我的老師充分明白我們在課堂上學了些什麼
- 2. My teacher tells me what I am expected to learn and why it is important 我的老師告訴我我該學習的事物並告訴我重要性
- 3. My teacher is prepared and well organized for class 我的老師備課完整, 課堂上安排妥當

- 4. My teacher gives me help when I need it. 我的老師在我需要時幫助我
- 5. My teacher gives me helpful comments about my work. 我的老師對我的課業能提供有用的建議
- 6. My teacher makes learning interesting 我的老師讓學習成爲一件有趣的事情
- 7. My teacher is kind and understanding toward me 我的老師對我很友善、很了解我
- 8. My teacher cares about me 我的老師關心我

#### Example of High School Student Feedback 高中學生問卷的問題範例

- 1. My teacher is well-prepared and organized for class 我的老師課堂準備充分、組織完整
- 2. My teachers provides timely feedback on work I have handed in 我的老師對於我的作業能及時提供意見回饋
- 3. My teacher clearly explains the course materials and expectations 我的老師清楚解釋課程的教材與期望

- 4. My teacher clearly demonstrates knowledge of what is being taught 我的老師具備所授課程的專業知識
- 5. My teacher paces instruction to meet my needs as a learner 老師的教學能滿足我學習的需求
- 6. My teacher helps me try to be successful in this class 我的老師幫助我在課堂上表現良好
- 7. My teacher is kind and understanding toward me 我的老師對我很友善、很了解我

- 8. My teacher helps me to become involved with the ideas and concepts taught in this class 我的老師幫助我在課堂上進入狀況
- 9. My teacher's assessments (projects, labs, tests, quizzes) relate to what is being taught in this class. 我的老師所出的作業、實驗、大考、課堂小考都在所授課程範圍之內

#### Parent Feedback Example 家長問卷的問題範例

- 1. My child appears motivated by this teacher. 這位老師能激發我孩子的學習意願
- 2. My child appears appropriately challenged by this teacher. 這位老師適度挑戰我孩子的程度
- 3. This teacher helps me understand how my child is performing. 這位老師幫助我了解我孩子在課堂上的進展
- 4. My child appears to understand his/her homework assignment for this class. 我的孩子明瞭這堂課的作業

- 5. This teacher is available for extra help when my child needs it. 若有需要時, 老師不吝於 撥出時間來幫助我的孩子
- 6. This teacher responds to my questions in an effective and timely manner. 這位老師能在短時間內充分地回答我所提出的問題
- 7. In my interactions with this teacher I felt treated with kindness and respect. 與老師的互動中, 我感受到老師對我的和善與尊重

# Advantages of Multiple Source Feedback 多元資料來源回饋的優點

- Feedback from more sources gives a richer picture of performance 多元化的回饋能更加瞭 解教師的表現
- Feedback from different perspectives may identify strengths that may be unknown to a single evaluator 來自不同觀點的回饋可以讓每個評鑑者都充分了解被評鑑者的優點
- Feedback from students can be particularly useful in identifying teacher behaviors that promote or inhibit learning 特別是來自學生的回饋能幫助瞭解老師的行為是否能鼓勵或阻礙學生的學習